

## Our contribution to the SDGs

Port Waratah committed to contributing to the achievement of the UN Sustainable Development Goals (SDGs) in 2016. We address the challenges and targets in the context of our own business and operational environment. We do this by integrating sustainability into our business as usual and by implementing specific strategies, systems, programmes and initiatives. The achievement of the SDGs requires collaboration and partnership with other local businesses and services, and across the resources industry.

Since 2017, we have been aligning our business performance contribution to the SDGs. In 2018, we also aligned our Community Investment and Partnership Programme

contributions towards the SDGs and we are reviewing this again in 2022. The outcomes will feature on our Storylines website.

## How we manage our impacts

There is strong alignment between our business drivers and the interests of our key stakeholders. Our business drivers, launched in 2013 are firmly embedded into the business and form the foundation that sets our objectives, the way we approach managing our impacts, and set goals describing where we strive to be. From the Shiploader Operator feeling confident and capable to identify and escalate a dust issue for proactive management to our community partnerships supporting areas of need in our local community or our focus on employee engagement, inclusion and diversity; a sustainability lens is applied to everything we do.

### + HEALTH & SAFETY

**OUR APPROACH:** How we operate

**HEALTH & WELLBEING** To be a workforce that is motivated to continually improve our personal and occupational health to achieve improved health outcomes both inside and outside of work.

**SAFETY** To continuously improve our safety performance through shared responsibility while proactively managing hazards and risks.

**OBJECTIVE:** Our performance must reflect that we hold the health and safety of people in our business as an overriding value.

**OUR GOALS:** Where we strive to be

**FITNESS FOR WORK** All people working onsite take responsibility for being fit for work and our people are encouraged to participate in Fitness for Work programmes.

**HEALTH AND WELLBEING** Our people strive for balance and our work contributes positively to a healthy lifestyle.

**FATALITY PREVENTION** We proactively work to identify, manage, control and verify the effectiveness of our critical risks to prevent fatalities.

**SDG ALIGNMENT:**

3 GOOD HEALTH AND WELL-BEING

### LICENCE TO OPERATE

**OUR APPROACH:** How we operate

**ENVIRONMENT** To continuously improve our baseline performance while proactively managing hazards and risks.

**RELATIONSHIPS AND REPUTATION** To be an active member of Newcastle and the Hunter Region. We build genuine, reliable relationships with our local community and together create shared positive outcomes.

**SOCIAL IMPACTS AND CONTRIBUTION** We contribute to a smart, sustainable and vibrant Newcastle. We support our local economy and community to help make our city more liveable.

**OBJECTIVE:** Our environmental performance and our engagement with stakeholders will support being granted ongoing and, if required, new Licences to Operate.

**OUR GOALS:** Where we strive to be

**AIR QUALITY** Proactively work to continuously reduce emissions from our operations and our contribution to the Newcastle airshed.

**NOISE** Proactively work to continuously reduce noise from our operations and our contribution to ambient and intrusive noise levels in residential areas.

**WATER** Proactively work to continuously improve our water management systems while reducing our impact on the Hunter River.

**ENVIRONMENTAL FOOTPRINT** Proactively work to reduce our demand on the capacity of the natural resources of the environment in which we operate.

**COMMUNITY** We create value for our stakeholders and seek to have a positive impact. We work in partnership to make Newcastle a smart, sustainable and vibrant city.

**SDG ALIGNMENT:**

### EFFECTIVE ORGANISATION

**OUR APPROACH:** How we operate

**CULTURE** To enable and connect One Team to Port Waratah's values and strategy.

**CAPABILITY** To understand and align our people's capability to meet future needs.

**IMPROVEMENT** To enable our people to work smarter in a way that is aligned with our strategy.

**GOVERNANCE** We will ensure we meet or exceed our business obligations.

**OBJECTIVE:** Our culture encourages and rewards employee alignment and engagement. Our systems support efficient and effective leadership, robust governance, and excellence in operational delivery.

**OUR GOALS:** Where we strive to be

**OUR STORY** We proudly talk about Port Waratah, who we are and how our people connect to and shape our business and relationships.

**ONE TEAM** We actively communicate and collaborate across the business to align and leverage strengths to deliver and share successes.

**OUR VALUES** We identify with our four values, align our behaviours, and apply them consistently in the way we work.

**LEADERSHIP** We guide and enable our people to connect with our strategy as One Team to improve people and performance through change.

**WORKFORCE PLANNING** We forecast roles and skills required to enable business readiness to meet future needs.

**REGULATION AND LICENCING** Our compliance with relevant regulation and licencing aligns with our values and considers stakeholder expectations, even if this requires us to perform better than compliance standards.

**CHANGE MANAGEMENT** Our people understand and accept the reason for change and influence the what and how through consultation and engagement.

**BUSINESS ACUMEN** Our people understand our strategy and use it to focus and align their work.

**INNOVATION AND TECHNOLOGY** We challenge the status quo, strive for innovation and actively exploit proven technology to optimise our ability to deliver our strategy.

**MONITORING AND MEASUREMENT** We continuously monitor, review and measure our performance, communicate outcomes and use data to identify improvement opportunities.

**LEARNING AND DEVELOPMENT** Our people are engaged with learning and development opportunities.

**PERFORMANCE AND RECOGNITION** Our culture celebrates performance that delivers our strategy and our people are recognised for the value they add.

**SDG ALIGNMENT:**

5 GENDER EQUALITY

8 DECENT WORK AND ECONOMIC GROWTH

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

16 PEACE, JUSTICE AND STRONG INSTITUTIONS

### OPERATIONAL DELIVERY

**OUR APPROACH:** How we operate

**INFRASTRUCTURE STRATEGY** To manage the life of our assets and optimise maintenance to maximise business performance.

**PLANNING** To cascade the infrastructure strategy enabling proactive and transparent planning in alignment with customer expectations.

**DELIVERY** To deliver a service that meets the customer expectations of responsiveness, flexibility and reliability.

**COMMERCIAL** To ensure our commercial strategy supports our business at the lowest sustainable coal handling charge.

**OBJECTIVE:** We deliver the services our customers expect and we care for our assets so that we can do so reliably on an ongoing basis at the lowest sustainable coal handling charge. We have efficient and robust governance and commercial processes.

**OUR GOALS:** Where we strive to be

**ASSET STRATEGY** We strategically manage the life of our assets consistent with our long-term capacity requirements and in a way that maximises asset service delivery, manages risk and considers whole of life costs.

**MAINTENANCE STRATEGY** Our Maintenance Strategy is optimised to ensure we are doing the right work at the right time to deliver business performance and reliability.

**FINANCE** Our financing and insurances are strategically managed in a proactive manner to support the business and are reflective of a balance of cost and risk.

**PROCUREMENT** Our people are engaged and aligned with the integrity of our processes to deliver value and efficient, timely outcomes.

**ACCOUNTING AND COST CONTROL** Our people are engaged in maximising sustainable value through our fiscal and cost management decision making.

**SERVICE DELIVERY** We deliver our service in accordance with the plan while effectively managing variation to achieve customer requirements. We embrace continuous improvement to maximise our capacity.

**PROJECT DELIVERY** Our projects are delivered using consistent methodology to established performance standards. Projects are seamlessly integrated into an engaged business while delivering benefits aligned with our strategy.

**SDG ALIGNMENT:**

8 DECENT WORK AND ECONOMIC GROWTH

9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

13 CLIMATE ACTION

### COAL CHAIN

**OUR APPROACH:** How we operate

**CUSTOMER SERVICE** To act in the best interests of our customers and our relationships reflect mutual understanding and trust.

**STRATEGY** To understand our capacity requirements and adapt our operations in the best interests of our customers and the Hunter Valley Coal Chain.

**OBJECTIVE:** We engage proactively and positively with end users, customers and other service providers in the interest of maximising coal chain performance while securing our commercial model. We understand our development opportunities and are positioned to be able to pursue them when required.

**OUR GOALS:** Where we strive to be

**RELATIONSHIPS AND REPUTATION** Customer relationships reflect mutual understanding and trust. Our customers and potential customers acknowledge and advocate Port Waratah are the Terminal Operator of choice and our service offering adds value to their business.

**COAL CHAIN PARTNER** As an active participant in the Hunter Valley Coal Chain we identify opportunities, innovate, influence and lead in the best interests of our customers.

**CONTRACTS** We actively promote and leverage the benefits of long-term contracts with existing and potential customers and other stakeholders.

**CAPACITY ALIGNMENT** We identify and plan to optimise capacity. We respond to internal and external forces and are positioned to be able to influence and implement change when required.

**ADAPTABILITY** Our customers trust that we make the right decisions to adapt our operations in their best interests and the interests of the coal chain.

**SDG ALIGNMENT:**

7 AFFORDABLE AND CLEAN ENERGY

8 DECENT WORK AND ECONOMIC GROWTH

16 PEACE, JUSTICE AND STRONG INSTITUTIONS

17 PARTNERSHIPS FOR THE GOALS